

CONSULTATION REGISTER 2006

REF	SUBJECT	DATE	COMMISSIONED BY	CARRIED OUT BY	PURPOSE	COMMENTS	RESULTS REPORTED TO	METHOD
CONS/01/06	Homelessness Strategy 2006/07 2008/09	Jun-05	Housing Needs Manager	Office of Deputy Prime Minister	To contact various stakeholders on proposed strategy. To assist in preparation of forthcoming strategies.	Those partners involved in assisting the authority in its Homeless function. Results received were positive with document	Results of Strategy will be passed to forthcoming CPG. Will be available in the forthcoming Homelessness Strategy when this is made a public document	Postal survey undertaken to the above
CONS/02/06	Stock Transfer – Wickfields, Chigwell (Stage 1 Consultation)	February – March 2006	Cabinet	Head of Housing Services	To consult residents (formally) on the proposals within the Consultation Document on a transfer of Wickfields and its tenants to Home Group Ltd (Warden Housing), to enable a major improvement scheme to go ahead.	All secure and non-secure tenants of Wickfields	No. of responses received 17(100%)- No. of tenants “in favour” 12(70.6%)- No. of tenants “not in favour” 0 No. of tenants “not sure” about the transfer 5(29.4%) Seven tenants did not make any comments, whilst 10 residents did make comments.	Postal survey with detailed Consultation Document. A question and Answer Session was also held during the consultation period.
CONS/03/06	Homeless Exit Survey	Mar-06	Housing Needs Manager	ASA consultants	To contact people in temporary accommodation, Norway, House, Bed and Breakfast and SAFE, ensuring residents satisfied with service provided.	Families owed a duty to accommodate under the terms of the Housing Act 1996 pt V11. Majority of residents were satisfied with service provided	Housing Needs. Results analysed to ensure residents in temporary accommodation were satisfied with accommodation service provided. Also to be used in forthcoming Homeless Strategy.	By personal contact, face to face interviews, and telephone contact. £1,475
CONS/04/06	Homeless Exit Survey	Mar-06	Housing Needs Manager	Housing Information Strategy Division	To undertake postal survey of people occupying different forms of temporary accommodation in the district under the terms of the Housing Act 1996 Pt V11	Residents at Brook Haven, New Start, homelessness prevention service clients. Results were positive. Majority of residents were satisfied with service provided	Housing Needs. Results analysed to ensure residents in temporary accommodation were satisfied with accommodation service provided. Also to be used in forthcoming Homeless Strategy.	By post to targeted group.

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CONS/05/06	Homeless Exit Survey	13-24 March 2006	Housing Needs Manager	Homeless Officers and Homeless prevention officers	To undertake survey on members of the public seeking Advice and assistance on a housing difficulty they were faced with	All members of public seeking help with their housing difficulty. Positive response. Most people satisfied with service given	Housing Information Strategy Division	Prepared form completed and returned at completion of interview
/CONS/06/06	Springfield's Improvement Scheme	24-Apr-06	Roundhills Residents Association	Assistant Head of Housing Services	To advise the Roundhills residents Association Members and residents of the Springfield's estate at their AGM of progress on the improvement scheme planned for Springfield's Flats.	Invitation to the Roundhills Residents Association AGM issued to all residents of the Roundhills Estate, which includes the flats at Springfield's, invites issued by the Roundhills Residents Association Committee Members.	No results recorded – Oral presentation with Q&A session only. Feedback given to the Springfield's Project Team and Housing Management manager following the meeting. No action necessary and no results to report on this occasion	Oral presentation only Cost – limited to meeting allowance
CONS/07/06	Stock Transfer – Wickfields, Chigwell (Stage 2 Ballot)	April - May 2006	Head of Housing Services	Electoral Reform Services (independent scrutinizers)	To ballot residents on the proposal within the detailed Consultation Document (as amended following the Stage 1 consultation) on a transfer of Wickfields and its tenants to Home Group Ltd (Warden Housing) to enable a major improvement scheme to go ahead.	Total no. of tenants balloted - 16. No. of ballot papers received - 14 (87.5% of those balloted). No. in favour of the transfer - 11 (78.6% of those who responded). No. not in favour of the transfer 3 (21.4% of those who responded)	Housing Portfolio Holder, residents and Secretary of State. To demonstrate to the Secretary of State that a majority of secure tenants were in favour of a transfer to Warden Housing. COMS System – Report to Housing Portfolio Holder – May 2006	Formal ballot